# Case Study: 247% Email Revenue Growth in 60 Days

## THE FINAL TOUCH EFFECT

The Last Touch Your Emails Need to Shine
A Case Study: Quiet Bounce

#### **Executive Summary**

When basketball apparel brand Quiet Bounce came to The Final Touch Marketing in July 2024, they were stuck. Despite working with another email marketing agency, their email channel was underperforming—contributing just 16.58% of total revenue when their target was 20%.

Within just 60 days, we transformed their email marketing from an underperforming channel into their strongest revenue driver.

### The Challenge

Quiet Bounce, a basketball apparel brand, faced a critical problem:

- Previous Agency Performance: Their existing email marketing agency was failing to meet even basic benchmarks
- Missed KPI Target: Email revenue contribution was stuck at 16.58%, falling short of their 20% goal
- Untapped Potential: With monthly revenue at \$37K, their email channel was leaving money on the table
- Stagnant Growth: Despite having an agency, they couldn't break through their revenue ceiling

#### The Final Touch Solution

On July 16, 2024, Quiet Bounce partnered with The Final Touch Marketing. We immediately deployed our proven email optimization framework:

Our Approach

- Strategic Email Audit: Identified critical gaps in segmentation, messaging, and automation
- Campaign Optimization: Redesigned email flows with compelling copy and highconverting design
- Revenue-Focused Testing: Implemented aggressive A/B testing on subject lines, send times, and offers
- Advanced Automation: Built sophisticated automation sequences to maximize customer lifetime value

The Results: A Complete Transformation 247% Email Revenue Growth in 60 Days

## Before vs After Comparison

Metric	Previous Agency	The Final Touch
Total Revenue	\$37,000	\$64,000
Email Revenue	\$6,278	\$21,764
Email Revenue %	16.58%	33.97%
KPI Target	MISSED (20% target)	EXCEEDED +69%

#### **Month-by-Month Progression**

#### Month 1 (July 16 - August 16, 2024)

- Total Revenue: \$44,000 (+18.9% from baseline)
- Email Revenue: \$14,000 (32.38% contribution)
- Result: DOUBLED email contribution from 16.58% to 32.38% in just 30 days

#### Month 2 (August 16 - September 16, 2024)

- Total Revenue: \$64,000 (+73% from baseline)
- Email Revenue: \$21,764 (33.97% contribution)
- Result: Sustained excellence—maintained 33%+ email contribution while scaling total revenue

### **Key Takeaways**

Where the Previous Agency Failed, We Excelled:

- 247% email revenue increase in just 60 days
- Email contribution more than doubled from 16.58% to 33.97%
- Exceeded KPI target by 69% (33.97% vs 20% goal)
- 73% total revenue growth while emails became the dominant channel
- Consistent performance maintained across both months, proving sustainability

## The Final Touch Effect: We Don't Just Send Emails—We Transform Revenue

## Designs which print revenue...























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Shop VIP Sale

Shop VIP Sale



Shop VIP Sale



How to Grab Your VIP Sale Deal?









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